



Unlimited Wash Program VIP Subscription

Program Benefits

Simply pay one monthly rate for one vehicle (one license plate) and receive unlimited washes any day, during normal business hours for our exterior washes and select full service washes.

Price

You pay \$34.95 a month for a regular sized vehicle.

- + \$1 up charge for a small SUV and small station wagon
- + \$2 up charge for a SUV and full station wagon
- + \$3 up charge for a large SUV and minivan

Menu

- Deluxe Wash
- Full Service Wash
- Express Deluxe
- Express Exterior

Not Included

- Full Detail Service (Full, Interior, Exterior, Engine Clean, etc.)
- Express Detail Services (hand wax, carpet shampoo, Aquapel, Rain-X, etc.)
- Up charges for excessive mud, tree sap, paint overspray, etc.

Customer Information

First Name	Last Name
Address:	
1 _____	License Plate: _____
2 _____	Color/Yr/Make/Model: _____
City _____	State _____
Phone: Home _____	Work _____
Email _____	Cell _____
*This will be put into our monthly email blast and select VIP Notification and Specials. We will not sell, promote, or share your email with anyone for any reason.	
Credit Card: Visa MC	Discover
Amex # _____	Expiration _____
Carolina Auto Spa Team Member _____	Date _____

Carolina Auto Spa VIP Unlimited Wash Program Subscription Agreement

Program Benefits

Simply pay one monthly rate for one vehicle and receive unlimited washes any day, during normal business hours. Choose between any of our exterior washes including: Express Exterior and Express Deluxe Exterior or our full service washes including: No Frills Full Service, Full Service, and Deluxe Washes. It does not include: add-ons, up charges for vehicle size, express detail services, or detail services.

Monthly Rate

The Carolina Auto Spa VIP program will be charged monthly according to the Automatic Charge Authorization. The rate of \$34.95 will be automatically charged to your credit card on the first day of each month. Full size vehicles will be charged an additional \$1.00 a month, large size vehicles will be charged an additional \$2.00, and extra large vehicles will be charged an additional \$3.00 a month. After the monthly rate has been paid in full, the VIP Program entitles the subscriber to full program benefits from the first day of the month to the first day of the next month, regardless of the initial subscription date. If the subscription to the VIP Program is established on or after the 16th day of any given month, the monthly rate will be \$17.95 for the remainder of that month.

Automatic Charge Authorization

I understand that, by subscribing to the Carolina Auto Spa VIP Program, and by signing this agreement, I will continue to be charged the monthly rate indefinitely unless I discontinue as per the Discontinue Policy and Procedure. All monthly charges permitted under this Agreement will be made on the first day of each month. I agree to make payments of the monthly rate and all other charges permitted under this agreement.

Charges Not Paid

I understand that, if I or anyone driving one of my vehicles registered under the Carolina Auto Spa VIP Program visits Carolina Auto Spa and incurs a charge not included as free under this agreement, my credit card will be charged the full amount of that unpaid balance. By signing this agreement, I hereby permit such charges to be made as they are incurred.

Denied Charge Cards

I understand that, if my credit card is denied for any reason on any given month, Carolina Auto Spa shall continue to attempt to charge my credit card the monthly rate as per the Automatic Charge Authorization. I understand that allowing my credit card to be denied, canceling my credit card, allowing my credit card to expire, or any other such action that shall prevent Carolina Auto Spa from charging my card as per the Automatic Charge Authorization does not constitute discontinuation as per this Agreement and I shall be responsible for each monthly rate until such time that I discontinue as per the Discontinuation Policy and Procedure defined herein.

Changing Vehicles

I understand that I may change vehicles enrolled in the Carolina Auto Spa VIP Program at any time for any reason. You may change license plate and vehicle identification once per calendar year.

Updating Information

I understand that I may update information at any time, for any reason via any of the methods described in Contact.

Discontinuation Policy and Procedure

I understand that I may discontinue my subscription to the Carolina Auto Spa VIP Program anytime, for any reason. I further understand that discontinuation of my subscription does not entitle me to full or partial refunds or credits for any reason. I understand that there will be no refunds or payment once they have been made to Carolina Auto Spa. Once your credit card is charged, there is no refund.

I understand that, I must contact Carolina Auto Spa via any methods as described in Contact by the 25th of the previous month.

I understand that, upon notice of my discontinuation of the VIP Program subscription, all program benefits will be terminated 30 days from the

date of my last subscription payment.

I understand, that if I prepaid for the VIP Program several months in advance, no amount will be refunded or credited if my notice of discontinuation occurs prior to the period covered by the pre-payment.

I understand that actual frequency of usage of the VIP program, or lack of usage, does not constitute grounds for automatic discontinuation or a refund at anytime under this agreement.

Carolina Auto Spa's Right to Discontinue

I understand that Carolina Auto Spa retains the right to discontinue my participation in the Carolina Auto Spa VIP Program at any time, for any reason. Carolina Auto Spa considers false representation a criminal offense will pursue violation of this agreement with the proper authorities. Carolina Auto Spa further retains the right to discontinue my participation of the VIP Program for any reason of misconduct, disorderly behavior, verbal or physical abuse of the staff, reckless driving or speeding on our premises.

Rate and Contract Changes

I understand that I may update information at any time, for any reason via any of the methods described in Contact. The terms and conditions of this Agreement, including monthly rate and program benefits may be changed by Carolina Auto Spa upon 30 days advance notice. Such notice shall be posted in a conspicuous manner in the lobby.

Minimum Participation Age

I understand that I must be at least 18 years of age to participation in the Carolina Auto Spa VIP Program. I may, however, be of any legal driving age to bring a vehicle to Carolina Auto Spa that is registered under the VIP Program.

Disputes

To expedite the resolution of any charge dispute, all disputes should be addressed to Carolina Auto Spa. Every effort is made to resolve such disputes quickly and fairly in accordance with the terms and conditions permitted under this Agreement.

Contact

Carolina Auto Spa shall be contacted via US Postal service at: Carolina Auto 1370 NW Maynard Rd. Cary, NC 27513 Attention: VIP Program Manager. Carolina Auto Spa shall be contacted by phone at (919) 468-4277 or fax (919) 481-2277. All issues should be addressed to the Site Manager, Lyndi Lange at (919) 961-3709 or lyndi@carolinaautospa.com or the Owner, Karl Murphy at (919) 949-5445 or karlmurphy@carolinaautospa.com.

Entire Agreement

I agree that I have read and fully understand the terms and conditions of this Agreement including Program Benefits, Automatic Charge Authorization, Monthly Rate, and Discontinuation Policy and Procedure. I agree to comply with the terms and conditions of this agreement. This enforces the entire agreement between Carolina Auto Spa and me. No other agreements shall change this agreement unless signed by me and accepted by Carolina Auto Spa.

Print Name

Customer Signature

Date